

# SCHOOL CROSSING PATROLLER

## Role Profile



<b>Title</b>	School Crossing Patroller	
<b>Grade</b>	Grade B	
<b>Reference:</b>	<b>N565</b>	
<b>Reports to:</b>	School Crossing Patrol Coordinator	
<b>Work style Definition</b>	Mobile worker	
<b>Job Type:</b>	Customer Facing Worker	
<b>Primary purpose of role</b>	To ensure the safety of children crossing the road at a designated point between specified times. The discharge of these duties must not be to the detriment of the welfare of other road users. The post holder is required to work with children.	
<b>Key accountabilities and key measures</b>	<b>Role outcomes</b> <ul style="list-style-type: none"> <li>▪ Maintain control over children who are awaiting instructions to cross (30%)</li> <li>▪ Stop the traffic to allow the children to cross the road – working to guidelines, including Health and Safety legislation (30%)</li> <li>▪ Report non-stoppers to line manager (5%)</li> <li>▪ Teach children road safety when crossing the road (30%)</li> <li>▪ Must be punctual to ensure the safety of the children (5%)</li> </ul>	<b>Role measures</b> <ul style="list-style-type: none"> <li>▪ Confidence to communicate effectively</li> <li>▪ Using the equipment provided at all times in the correct manner</li> <li>▪ Children cross the road safely at the designated crossing point</li> <li>▪ At the designated crossing point ready to start patrolling at the allocated times</li> </ul>
<b>Key activities</b>	<ul style="list-style-type: none"> <li>▪ Ensure the safety of children and others wishing to cross the road or crossing at a designated point at specific times, whilst being mindful with regard to the health and safety needs of other road users. (80%)</li> <li>▪ There is a requirement to wear a uniform, which is provided (10%)</li> <li>▪ The post holder will spend all their working time outside standing and walking whilst carrying the school crossing patrol pole (10%)</li> </ul>	
<b>Essential qualifications/ knowledge</b>	<ul style="list-style-type: none"> <li>▪ Working knowledge of road safety</li> <li>▪ Good communication skills</li> </ul>	
<b>Desirable qualifications/ knowledge</b>	<ul style="list-style-type: none"> <li>▪ Full driving licence or knowledge of the Highway Code</li> </ul>	

<b>Essential experience</b>	<ul style="list-style-type: none"> <li>▪ Experience of working with members of the public</li> </ul>
<b>Desirable experience</b>	<ul style="list-style-type: none"> <li>▪ Experience of working with children</li> </ul>
<b>Essential skills</b>	<ul style="list-style-type: none"> <li>▪ Role requires judgemental skills where there is some need to interpret situations and solve straightforward problems. For example understanding and a working knowledge of road safety and applying to day to day situations</li> <li>▪ Communication skills required in order to control children waiting to cross the road, ensuring their safety at all times. Some tact may be required.</li> </ul>
<p><b>Corporate standards</b></p> <p>In accordance with Council policies and guidance on information management and security, it is your personal responsibility for data protection, client confidentiality and information governance.</p> <p>Act at all times in accordance with appropriate legislation and regulations, codes of practice, the provisions of the Council's constitution and its policies and procedures.</p> <p>Work within the requirements of the Council's Health and Safety policy, performance standards, safe systems of work and procedures.</p> <p>Undertake all duties with due regard to the corporate equalities policy and relevant legislation.</p>	