

ROLE PROFILE



Role profile		
Title	Street Scene & Waste Operative	
Grade	GRADE C	
Reference:	N326	
Reports to:	Assistant Team Leader	
Work style Definition	Mobile worker	
Job Type	Frontline Worker	
Primary purpose of role	To keep the city and local environment clean, tidy and adequately maintained with minimum disruption to residents and the public in compliance with relevant environmental legislation.	
Key accountabilities and key measures	Role outcomes <ul style="list-style-type: none">▪ Removal of waste or recycling from residential and business properties and public land/highway in accordance with Health and Safety guidelines and Codes of Practice. Carry out grounds maintenance and cleansing as directed in a safe working manner within Codes of practice. (80%)▪ Responsible for cleaning locations where spillages and split bags have taken place and responsible for safe removal of hazardous substances. Ensure areas are left clean and tidy after collections /operations, including replacement of bins. (15%)▪ Report unsafe working practices to line manager. (5%)	Role measures <ul style="list-style-type: none">▪ Compliant with rules in Codes of Practice including Highway Code regulations▪ Completion of set tasks and duties within given timescales.▪ No reportable accidents within the workplace▪ Completion of tasks and duties in compliance with environmental legislation▪ Waste recorded and disposed in safe manner in line with relevant legislation.
	Key activities <ul style="list-style-type: none">▪ Collecting various types of waste and recycling from commercial and residential properties throughout the city. (45%)▪ Cleanse public land, highways, and main roads as directed by line manager. (20%)▪ Carry out grounds maintenance as directed including using mechanical hand tools such as pedestrian mower, strimmers and hedge cutters. (20%)	



Plymouth City Council is committed to providing access, adaptations and alternatives wherever possible, to enable people with disabilities to fulfil the criteria for and to carry out role duties.

	<ul style="list-style-type: none"> ▪ Ensure relevant codes of practice and safe working practices are complied with to promote a cleaner safer city. (15%) ▪ Ensure customer standards are adhered to at all times. ▪ Carry out other duties appropriate to the grade of the post.
Essential qualifications/ knowledge	<ul style="list-style-type: none"> ▪ Functional skills in English and Maths level 1, and/or the ability to follow straightforward oral and written instructions and keep basic work records, ▪ Knowledge of Health and Safety in an operational environment ▪ Knowledge of customer care standards ▪ Knowledge of Road Traffic Legislation and Safety ▪ Knowledge of recycling materials ▪ Trained in Manual Handling.
Desirable qualifications/ knowledge	<ul style="list-style-type: none"> ▪ Functional skills in English and Maths Level 2, or equivalent ▪ Knowledge of waste and recycling collection service ▪ NVQ Level 2 Waste Management ▪ Knowledge of Health & Safety legislation and COSHH ▪ Knowledge of Street Cleansing service ▪ Knowledge of vehicle safety within a front line service area ▪ Full driving licence.
Essential experience	<ul style="list-style-type: none"> ▪ Experience of labouring work or heavy manual work ▪ Experience in delivering high standards of customer care. ▪ Experience of working in a waste based environment ▪ Experience of undertaking a variety of manual tasks in a recycling facility. ▪ Experience of Health & Safety in an operational environment
Desirable experience	<ul style="list-style-type: none"> ▪ Experience of waste collection service ▪ Experience of Street Cleansing service
Essential skills	<ul style="list-style-type: none"> ▪ Physical skills required to lift, pull, and push container bins at periodic times of the day. ▪ Ability to solve straight forward problems regarding access issues and conditions of containers. ▪ Communication skills required to exchange information with both staff and members of the public where tact and diplomacy will be required. ▪ Skills to use specialist equipment after receiving training for the role.

Corporate standards

- In accordance with Council policies and guidance on information management and security, it is your personal responsibility for data protection, client confidentiality and information governance.
- Act at all times in accordance with appropriate legislation and regulations, codes of practice, the provisions of the Council's constitution and its policies and procedures.
- Work within the requirements of the Council's Health and Safety policy, performance standards,

safe systems of work and procedures.

- Undertake all duties with due regard to the corporate equalities policy and relevant legislation.